
Sent: Thursday, June 15, 2006 2:40 PM

To: 'drvernonsoffice@aol.com'

Subject: Missing Virginia

Hey Doctor Vernon,

I am sending you this e-mail because I just wanted to tell you that I really appreciate the service as well as the care that you provided to me and my family while we lived in Virginia. You always had good things to say and you made us feel great each time we had an appointment. You and your staff are one in a million. We are here in Germany and the military dentists are just awful. They do not have the great disposition that you do and they are very unorganized. It is like playing poker in hopes that I would win just to get an appointment for a cleaning. The receptionist is over burdened and she has three lines that should be manned at least by two people. I just wanted you to know that we (The Rands) appreciate your care and also that wonderful disposition that you have always had. Take care and we wish you great success in the future.

VR,

Valeria

Administrative Support Specialist

Headquarters US Army Europe

& Seventh Army

Office of the Chief of Public Affairs

" To thine ownself be true"